KCCA moves to streamline Boda Boda Sector

KCCA Committed to Changing the face of Kampala

Interview with former Kampala Mayor Nasser Ntege Ssebaggala

Kampala Steward
Delivering the Promise
Editor’s Note

Dear reader,

This issue comes to you during the festive season when people are known to spend but we bring you tips on how to skip this huddle in our personal finance management section. Read about the accomplishments made across sectors as we strive to deliver quality services to the people of Kampala.

We share insights into key milestones registered in the areas of public health and environment, gender, production, infrastructure development and partnerships that the institution has undertaken to bridge the financial gap.

Do not miss the highlights of the Kampala City Festival, which has become a household name during the annual Independence celebrations.

KCCA’s mechanical services yard has been revived and we are counting on it to offer technical support to fleet and equipment maintenance.

Former mayor Hajji Naser Ntege Ssebaggala shares his experience about his tenure at City Hall as well as his future plans.

Happy returns from KCCA in the year 2014.

Peter Kauju
Editor
Dear reader,

As we come to the close of the calendar year 2013, we are pleased to share with you developments in Kampala city.

The Management team of KCCA continues with its commitment to serve the people of Kampala and close all leakages that would affect effective delivery of services to the city dwellers.

In this period, we have been able to register a number of successes like the completion of the multi-billion Wandegeya market, which will provide working space to over 1200 vendors. We want to thank the government and the key stakeholders like the African Development Bank, for making this dream come true.

His Excellency President Yoweri Museveni was able to open the new taxi park, a facility currently providing parking for over 350 taxis in the city. Our plan for it is to have a multi-level parking facility for the people of Kampala.

We continue to build revenue mobilization initiatives to enable us realize funding for the much needed services in the city. Collection of cash has been eliminated and we have embraced automation of revenue processes to bring convenience to the clients as well as reduce on the costs of collection.

Management has assured me of their continued support in all fields to improve service delivery and accountability for resources.

At the time we took over, we had an asset base of UGX 48 billion, but this has grown to UGX 422 billion as per the recent report by the Chief Government Valuer.

I implore all stakeholders to join hands with us as we continue to transform the city.

KCCA, For a Better City!

J. Semakula Musisi
Delivering the Promise to city dwellers

By Peter Kauju

November 3rd 2013 was a day of excitement to hundreds of taxi drivers in Kampala as they moved to the newly reconstructed parking facility which now accommodates 350 taxis, two weeks after President Yoweri Museveni launched it. The redevelopment involved fixing the carpet, drainage and lights in the park with a provision of multilevel parking. The work cost KCCA to the tune of UGX 6.3B.

Two weeks earlier, vendors in Wandegeya market had similar stories to tell after receiving a multibillion model facility that is going to be home to 1200 vendors with services such as a children’s play area, banking, parking in the basement and health facilities among others.

The above are a portion of the milestones registered by Kampala Capital City Authority in her two and half year journey of providing improved services and a facelift to the city.

Besides putting systems in place, several initiatives have been embraced in the various sectors to improve the lives of city dwellers as well as empower them economically by boosting household incomes.

The first of such projects is the pig breeding unit and the second one will be the construction of brooding houses with a capacity of 10,000 day old chicks for three weeks to be given to farmers which will not only boost their incomes but enhance household nutrition as well.

In the last financial year, over 714 farmers received inputs in various enterprises including poultry, mushrooms, fish farming and value addition and 4087 urban farmers have been sensitized of which 1780 will receive inputs.

KCCA has as well finalized plans to establish an Agricultural Resource Center on 31 acres in Kyanja as a demonstration facility for urban farming, provide inputs as well as an export facility with processing amenities through which residents will channel their products to regional and international markets.

In the area of service delivery, the Authority was able to start on the process to streamline and bring sanity to the Boda Boda sector registering 54,708 motorcyces and we are currently cleaning data ahead of gazetting stages and a code of conduct to regulate and guide operations. Garbage collection has grown by 94% to 31,000 tonnes per month from 16,000 in 2011, a number of roads have been reconstructed and more are lined up for construction as well as drainage improvement works in the city.

Revenue mobilization has greatly improved with 86% growth to UGX 55.7b in 2012/13 with the 2013/14 target pegged at UGX 68B to facilitate provision of services to the city.

This growth came on the back of enforcing compliance, cleaning up the tax payer register and increased tax payer education.

The Institution also embarked on recovery of assets that had been misappropriated and building the asset register. KCCA’s assets value has grown to UGX 422 billion to date, up from UGX 48 billion in 2011.

A total of 2,958 street lights have been installed together with an automated switching system.
Hundreds of thousands throng the KAMPALA FESTIVAL

The Kampala City Festival 2013 which replaced the Kampala City Carnival 2012 was held on Sunday 6th October, 2013. The event, held under the theme, "Our City, Our Celebration" was embraced by people of all classes. It was mainly sponsored by the Private Sector.

The venue was open by 10am with a colourful parade from over 30 corporate entities and government agencies. The Organizations that participated/Sponsored the event include: Uganda Breweries Limited under the Bell Lager brand, Ruparelia Group with Crane Bank as the flagship brand, Airtel, Coca Cola, Stanbic Bank, Imperial Group of Hotels, Housing Finance Bank, DFCU Bank, Diamond Trust Bank, Standard Chartered Bank, Bank of Africa, Cassia Lodge, Global Trust Bank.

The parade was led by Uganda Police Force and Prisons Service with colourful performances from the UPDF acrobats. This year, companies invested more in the construction of floats, showing a high level of creativity. As hosts, KCCA didn’t disappoint, the float which led the parade was symbolic of Kampala and Uganda. The front of the float was the Crested Crane a national bird symbolic of Uganda’s Coat of arms. The body of the float was in Black, Yellow and Red- symbolic of the national flag and one could not miss the two impalas placed on either side representing the Kampala name Heritage of ‘akasozike mpala’ translated as the hill of impalas. The float was surrounded by plants highlighting what KCCA intends to achieve - a green City. The float was mounted with the City Hall tower which is symbolic of the new KCCA identity.

The KCCA float was followed by our platinum/major event sponsors, UBL - Bell lager brand floats with life size bottles and cans. The major attractions were the fire ‘eaters’ that dazzled the crowd. Like last year, the Ruparelia group made a real come back, they creatively exhibited their chain of businesses.

The Indian Association’s float in the form of a peacock was outstanding. It was an amazing sight. Complete with Indian owned companies in Uganda, it was very evident that this group is part of Kampala. The Indian village was a place to visit. Pablo the comedian was a big attraction. Throughout the day, this area was packed with revelers enjoying Indian performances and cuisines at subsidized prices.

This year, companies had more flamboyant and colourful costumes as well as bands. You couldn’t miss the masks, the mascots and the painted faces. It was all merry making and fun for the people of Kampala. The procession was an attraction.

Corporate tents were set up at the railway grounds where the sponsors hosted their guests. Like last year, the Ruparelia Group had a wide range of entertainment, from traditional performers to contemporary music bands. The Bell Lager tent didn’t disappoint either, it had a stage with live performers therein. The ambience was just right. People enjoyed Diageo brands at no cost.

The event attracted the diplomatic community in Uganda as well. The Ag. Head of the
European Union, Mr Giorgio Ficarelli attended the event with many other envoys and representatives from the French Embassy, Burundi among others.

The SME food and beverages sellers, Christmas came early. It was interesting to see people roasting *mchomo, gonja* selling local brew in buckets and small ‘mama nalongo’ restaurants transacting business on Kampala Road. The heart of the City became a beehive of activity. People wished the party could last for 2 days!!! Small party areas were set up along the road. Different music was playing from all corners.

The Children were catered for with a stunning kid’s zone set up in the KCCA gardens at City Hall. This was sponsored by Coca Cola and every kid enjoyed the coca cola brand. A zoo was set up and it was a main attraction at the event. Many children were able to see animals such as a lion, ostrich, snakes, leopard, etc.

Transport was provided free of charge by Awakula Ennume Bus Services from most corners of the City, making over 80 trips. RVR offered subsidized train services for the day, and many revellers were excited about the train experience.

The event culminated into a big concert at 4:00pm, setting the ball rolling with powerful praise from the Watoto Children’s choir which captivated the mammoth crowd. Their 45 minute performance stirred up the crowd into a party mood. They were followed by enthusiastic performances from celebrated artists such as Jackie Chadiru, Lillian Mbabazi, Meshach Semakula, Pastor Bugembe, Good Lyfe Crew, Ragga Dee, Jamal and Bobi Wine (the celebritee endorse of the festival) and the Fire base crew among others. Over 30 musicians performed to the already excited crowd.

Fireworks display at 8:30pm created the ‘Sydney mood’ in Kampala. It threw the crowds in wild cheer and a deafening sound covered Kampala. The party officially closed at mid night but left revellers partying up to 3am.

Like it was promised, the party was bigger and better! The people of Kampala are expecting a better event come Sunday 5th October 2014.

To boost the image of the City, promote tourism and job creation, KCCA organized the first "Kampala City Festival" as part of the events to commemorate 50 years of independence.
Ever since KCCA came into existence two and a half years ago with an energetic and inspired management team at the helm, a lot of progress has been registered and several developments have taken place that have markedly changed the face of Kampala in such a short span of time. The successes that have been scored at this level are underpinned by the Authority’s commitment to its bespoke mandate of providing improved social and infrastructure services that enable residents and businesses operating in the city to function in an amenable and conducive environment that supports sustained development while also stimulating economic activity.

The direction and momentum of the projects that KCCA has so far implemented and continues to foster are in line with the government’s undertaking of an ambitious national development plan to equip the Ugandan economy for the long term challenges that our nation faces. The Government of Uganda is investing in long-term nation building infrastructure, investing in our schools and training, improving how our health system serves our community, and building the high-speed universal broadband infrastructure that our economy needs.

The on-going KCCA program of shaping the growth and systematic development of Kampala City is part of the government’s urban modernization and development agenda. This long-term urban development agenda provides for how our urban areas (including Kampala City) should look and work, to tackle the big challenges ahead.

While an estimated 2 million Ugandans now live and work in Kampala, KCCA now bears the prime responsibility and faces long term challenges to improve the city’s productivity growth, meet the needs of a growing urban population and address the implications of climate change. The way Kampala city develops to accommodate growth and adapt to change will be critical to maintaining its status as the administrative, economic and political capital of Uganda.

This means that KCCA needs to focus on better design and management of city systems to reduce the economic and environmental costs of current urban models. This includes providing streamlined transportation management solutions to ease on the perennial city traffic congestion and improvements on commuter transit times and safety. Greater flexibility and responsiveness in the delivery of essential social and physical infrastructure services, improved accessibility and affordability, and less carbon dependent ways of living need to be considered and adopted.

Also high on the KCCA agenda is the need to provide jobs; better integrate land use and infrastructure planning; invest in an efficient and streamlined public transport; protect transport, energy and communications corridors and provide buffers to significant strategic infrastructure such as industrial parks and special economic zones; balance green fields and infill development, while ensuring an adequate supply of affordable housing; and secure future water, energy and food supplies. A better planned Kampala City and better services will definitely make a real difference to improving social equity in our communities.

With these priorities, KCCA has sought to understand what is happening in Kampala City, the sort of challenges that confront the Authority in its development agenda and how, in partnership with all other stakeholders, it can endeavor to make our Kampala City

**KCCA COMMITTED TO CHANGING THE FACE OF KAMPALA through Improved Service Delivery**

**By George Ndahendekire**

KCCA has significantly improved the financial management systems

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**ALSO HIGH ON THE KCCA AGENDA IS THE NEED TO PROVIDE JOBS;**
My tenure as Mayor was Blemish-Free

For a man who was once a fish monger, to rise and be in charge of the country’s capital city (not once but twice) is quite an interesting achievement!

He is loved and loathed in the same measure by many Kampala residents. His last tenure as Mayor of Kampala, Al Hajji Nasser Ntege Sebaggala for a good number of Kampala residents, was considered a wasted opportunity in as far as Kampala development is concerned.

But don’t tell that to “Seya” as he is popularly known....actually he is thinking of a comeback, yes you guessed right...as the Mayor of Kampala!

Our Kampala Steward Magazine team visited his palatial home at Bugolobi and listened to “seya.”
Al Hajji how is retirement treating you now?
Fairly well, I can say (he smiles). Politicians need to know that politics is a service to the people and not a job. Some politicians make politics a job and they refuse to leave office for others to serve. One advantage I had is that I joined politics when I was already a businessman, so leaving politics was easy for me because I had something else to fall back to.

Some people say you are not retiring and that you are actually coming back into politics. Is that true?
True. I am planning a comeback. A friend of mine asked me why I was retiring when Kampala still needed me (he laughs). There is so much that I started for Kampala that needs to be completed. For example the establishment of markets was my idea. It hasn’t yet been completed. Another example is roads. Projects to work on feeder roads haven’t yet been done. There are several other projects which were started during my reign, like the Lubigi channel, but haven’t been completed.

No offence meant Al Hajji, but if some people heard that you were planning a comeback, it would make them so miserable. Some say you did nothing for the city!
What are you talking about!? Do you know that you people at KCCA are running your projects on money I solicited from development partners? It was during my tenure that we solicited money from Africa Development Bank meant for these markets like Wandegeya you are now opening. All these new cars for the institution that you people are driving; the money for them was solicited during my tenure. During my tenure we returned the construction unit to the Directorate of Engineering. During my tenure there was harmony in the city...no tear gas and that sort of thing. People just like “talking talking” about issues they don’t know...
Do you know I did all that on a salary of just Shs. 2.5M?

What is your view about Kampala developments now?
I must admit that you people have done well so far. One thing I liked was the elimination of division accounts and creating a single source of funds that all Divisions have to come to if they need any work done. That move has helped eliminate rampant corruption in the Divisions. You have also worked so hard on the road network; it’s very impressive. However the road to my place (Mpanga Close at Bugolobi) still needs maintenance from you people. But you people are still fighting amongst yourselves. This has hampered development.

What advice would you give to these three entities: the Executive Director KCCA, the Mayor and the Councillors?
To the Executive Director; I would request her to lobby more; I can see that she has started doing that for example by reaching out to the councilors. That is good. You see that woman is very intelligent and she clearly knows what she wants. No one can fool her.
To the Mayor; you see there is time for critiquing the government and time to work. You cannot criticize the government all the time; people elected him to offer service; what excuse will you give them if you don’t offer that service? Will you tell them that you were criticizing the government? It is as though our friend is still in the election process. He needs to know that time for politicking is over and now it’s time to work. And you need to know that if you are to offer services to the people, you need government support.
According to the KCCA Act, the Mayor is the chief planner of the institution. What he needs to be doing is looking for funds for the institution and then handing the funds to the ED to do what is best for Kampala!
It’s like a husband going out to look for food for the family and then returning with it and handing it to the wife to do the necessary. But if the husband after delivering the food to the wife also invades the kitchen to find out how it’s being distributed then you will have problems in that home...
To the Councilors; they need to start presenting their people’s grievances to the Authority. They also need to work together in pushing the development agenda for the city. You need to use them as a shield for most of your decisions as an Authority.
KCCA Councillors impeach the Lord Mayor Elias Lukwago

Minute-by-minute account of the Lord Mayor’s impeachment:
May 15, 2013: 17 out of the 30 KCCA Councillors petition Kampala Minister, Hon. Frank Tumwebaze
June 5, 2013: Minister appoints tribunal members
June 10, 2013: Members sworn in by the Principle Judge
June 15, 2013: Tribunal starts its work
July 8, 2013: KCCA Executive Director, Mrs. Jennifer Musisi testifies
July 30, 2013: Lord Mayor, Elias Lukwago begins his defense
August 15, 2013: Tribunal mandate extended for 45 days
October 4, 2013: Tribunal mandate extended for an additional 45 days
November 14, 2013: Justice Catherine Bamugemereire hands over the Tribunal report
November 21, 2013: KCCA Executive Director swears in 4 Councillors representing the professional bodies
November 21, 2013: Minister for Kampala calls for an Authority meeting which is to determine the Lord Mayor’s fate.

KCCA excels at the inaugural Social Media Awards

By Mark Owor
KCCA emerged winner in the Civil Service award category, edging out Uganda Police Force, Uganda Revenue Authority, NSSF Uganda and Barefoot Lawyers Uganda at the inaugural Social Media Awards.
Blu Flamingo Digital Media Agency organized the inaugural Social Media Awards (SMAs) at The Hub, Oasis Mall. They rewarded companies and individuals who have for the past few years managed to use social networks like Twitter, Facebook, Blogger and others to engage and create a brand online.
It was not only a night of fun and recognizing the people putting this country on the world’s social media map, but also a moment to know the faces behind the hilarious and informative tweets and blogs we so enjoy.
Collin Asiimwe, one of the Judges said the awards were not about how big or small a company or individual was, but the influence they commanded on social media.
“It wasn’t about the number of followers or likes; it was about how companies interacted with their clients, we considered the quality, the information disseminated and how some individuals earned fame through social media,” he said.
He added that the awards were directed to reward individuals and companies that have had an impact and have changed many people’s lives through the various social media platforms.
The winners walked away with accolades that came with prizes like tabs, smart phones and money.
The Cape Brothers entertained guests with their melodic voices singing to songs like Some Nights by Fun, Aliba Wani by Naava and many others. Mary and Vicky displayed artistic sophisticated dance moves.

Winners
Best Entertainment website: BigEye.ug
Best Entertainment individual writer: Moses Serugo
Best blogger: Beewol
Corporate award: MTN Uganda
News & info company: NTV Uganda
News & info individuals: Songa Stone
Civil Service award: KCCA
Best innovation: Matatu
Best customer care: Airtel Uganda
Social justice awards: Bare Foot Lawyers Uganda
Crisis management award: NWSC
Best media outlet print: The Red pepper
Best media outlet radio: Power FM
Best media outlet TV: NTV
In its continued efforts to provide work spaces for city dwellers, government has completed Wandegeya market.

President Yoweri Museveni opened the newly reconstructed Shs. 22 billion Modern Market in Wandegeya, Kawempe Division.

In its effort to provide work spaces for city dwellers, Government has completed Wandegeya market, bringing hope to the vendors.

The market is a five-storied building on an acre of land projected to accommodate over 1,200 vendors and well equipped with firefighting equipment. It has modern facilities including cold rooms, parking areas, lock-ups, parking lots, bars, restaurants, clinics, and a day care for traders with babies. The market was constructed by a Chinese firm, Complant Engineering Services with support from the African Development Bank (ADB).

It was constructed under the Markets and Agricultural Trade Improvement Program (MATIP), a programme that was commissioned by the Government of Uganda (GOU) through the Ministry of Local Government (MoLG).

The President while opening the marked hailed KCCA for transforming the city in a short time. He lashed out at leaders who disrupt development programmes in the country denying low income earners a chance to make a living and fight poverty. He said that such leaders are "liars".

Museveni vowed to use the power vested in him by Ugandans to deal with the unbecoming conduct of such leaders and MPs.

Museveni faulted the law for enabling markets to be handed over to vendors after construction and said the best option would be the markets to be managed by the Authority so that vendors do not own stalls for life. Adolf Mwesige, the Minister of Local Government said the market would help vendors fight poverty. The Ministry intends to build 20 more markets in other divisions and districts which include Masaka-Nyendo, Mbarara, Arua, among others and boasted of the completion of markets in Hoima.
Fort Portal, Mbale and Gulu as part of government’s effort to fight poverty.

“We have requested government to allocate us Shs.121bn required to build other markets if land is available”, Mwesige said. He assured the vendors that markets would not be sold to private developers. Local Governments will develop and maintain the markets on behalf of the vendors.

The African Development Bank (ADB) representative Jason Mochache applauded the local government ministry for guiding the construction of the market in the space of two years. Mochache spelt out a 10-year strategy for the bank including raising funds for investment in infrastructural development, regional development, private sector, governance, skills and technology and pledged to review funding to the government of Uganda. He applauded vendors for their resilience and expressed gratitude to the government towards celebrating 51 years of independence

KCCA’s Executive Director, Jennifer Musisi said construction of the market is part of the Authority’s programme to develop markets including St. Balikuddembe, Kitintale, Busega and Kasubi in Kampala.

She applauded the Ministry of Local Government and ADB for entrusting KCCA with the management of the project. Musisi said the project suffered delays at the start because of a court battle.

“Mr. President we were taken to court by one of the mayors, Mayor Munyagwa that the development of this market was illegal but we won the case”. She said.

Mutesasira Mawejje, the LC1 chairman and Vendors’ Representative commended the President for his
KCCA’s Mechanical Services

Section Roars Again

Our team is comprising of one Mechanical Supervisor, three Mechanical Engineers, six Technicians and nine casual mechanics

The mechanical Services section is one of the arms under the Operations department in the Directorate of Engineering and Technical Services. It offers technical support in terms of fleet maintenance, road equipment, equipment sizing and maintenance among other mechanical services. The section directly interfaces with all activities of the Authority since it is required to maintain fleet integrity, reliability and availability with minimum downtime. If KCCA can be equated to vehicles, the mechanical services team can be looked at as the oil that lubricates parts of the engine and the grease that lubricates the moving joints and parts of the whole car. Mechanical Services whose workstation is at 6th Street Industrial Area (Mechanical Yard) has come a long way, from a section that had been almost written-off to one with systems of operation and strategic plans for generating revenue for KCCA and her operations.

Phase one: House keeping
All Operations Engineers were relocated from City Hall to the Yard bringing them closer to their work center and to better manage the teams while at work. The offices required minor face-lifting, painting and furniture among others. This has greatly improved our performance and morale towards work. A culture of cleaning the working area after the day’s work was adopted as well as proper housekeeping within the offices. Offices used to serve as tool stores which was unhealthy and unsafe to the residents. The stores have been renovated, shelves sorted/categorized, Engine room has been refurbished, tyre changing machine (already bought).

Phase two: Systems Implementation & Documentation
Upon completion of the Quality Management System (ISO 9001:2008) compilation, all processes documented by the team have been put to use and some procedures revised to better manage our operations. We have implemented a Fleet Maintenance System designed in-house as an upgrade. This has greatly improved our Maintenance management, reporting and fleet status tracking as well as resource management. Work Order (WO) system of Job allocation has been adopted to avoid work loading and for better work flow management. There is improved Communication with the users through the Fleet Management section within Human Resources & Administration Directorate. There are however a few challenges that need to be sorted hence calling for systems implementation in other Directorates that we interface with, aimed at reducing the Mean Time Between Failures (MTBF) for fleet and Vehicle User status report as a way of effecting Preventive Maintenance practice.

Phase three: Occupational Health Safety & Environment Management
At inception, there was no safety while working and this greatly exposed the workers to accidents and near-misses even without First Aid training and kits.

INSTITUTIONAL ASSETS
KCCA immediately embarked on recovery of assets that had been misappropriated and building the assets register. The Chief Government Valuer has valued the assets at UGX 422 billion.
The situation has changed with training, staff have been provided with Personal Protective gear like gloves and hard hats, overalls, and shoes among others. We have safety talks as a way of risk assessment before an assignment is executed. We are currently procuring safety signage to create an orderly environment. Fire extinguishers and sand buckets had been deployed in the yard. Oil disposal management has improved as well as ensuring the scrap is disposed of to create more working area within the yard.

Framework Contract Management

The introduction of framework contracts has greatly changed procurement cycle times, reducing down time and increasing vehicle fleet availability. We currently have Framework contracts for Lubricants, Tyres, Batteries and Major repairs as well as service contracts for fleet under warranty. The introduction of in-house vehicle service has allowed KCCA to enjoy economies of scale while significantly ensuring that actual service is done and monitored for purposes of Quality Assurance. Re-branding of vehicles has been done with 90% of all green/yellow vehicles turning white, the preferred colour in the face of transformation. **We have had numerous milestones that indicate that the Mechanical Services has the potential to provide timely and satisfactory technical support to all KCCA organs but also has the potential to generate monetary resources to self-sustain as well as provide the same to the KCCA coffers when certain underlying imperatives are put into consideration.**

Way forward:

In the coming months, the Mechanical Services section at KCCA will focus on key areas to transform the yard.

- The over 150 units of scrap vehicles at the Mechanical yard need to be sold off to generate the resources to improve on the yard in terms of space, cleanliness and service. Equipment optimization will thus become key in the next five years if quality service delivery is to be ensured at the Authority.
- Resources can also be generated from the Mechanical yard’s approximately 250m perimeter wall through advertising. Additionally, a transparent system of hire of road equipment, cesspool emptiers and water bowser can equally improve our NTR account.
- The yard has the potential of constructing and stocking machinery for material testing for testing construction material in Kampala and beyond.
- When the Mechanical services section enhances its maintenance plan for equipment, acquires more durable equipment, provides fire engines, breakdown service truck and a mobile workshop, the safety of the community in which we operate will be enhanced and will also improve transport services within the city.
- Linking of the Fleet maintenance system to the central server and creation of different authentication levels where required and internet connection at the yard will improve process business management.

Public and Community Toilet Management in Kampala

Within its mandate, Kampala Capital City Authority is responsible for improving the health and sanitation by promoting and regulating appropriate waste and sanitation practices within the city. KCCA has put in place interventions to maintain a health and clean environment which includes provision of waste collection and disposal services, drainage improvement, water and toilet services to the Kampala resident and non-resident populace.

The common types of toilets in Kampala are water based, Pit Latrines and Urine Diversion Dry Toilets (popularly known as ECOSAN). These toilets are used by a single household (Private), Group of households (Shared toilet), Community such as a zone (community toilet) and the general public (Public toilets). Community and Public toilets are used by both the transient and resident population of Kampala. KCCA regulates the management of community and public toilets. There are about 560 Public and community toilets put up by KCCA, the community, civil societies, Companies (under the corporate social responsibility) and entrepreneurs in the sanitation business. Community and Public toilets are used by both the transient and resident population of Kampala. Below are the common public and community toilet management models used in Kampala.

**Free toilet service/Service contract models:** Funds collected from service providers (such as tax revenue, rent) and are used to pay a contractor who maintains them clean.

**A stepwise procedure for establishing public toilet entrepreneurship**

1. Secure land of minimum plot size 20ft by 20ft.
2. Prepare and submit construction drawings to KCCA for approval, (a building plan checklist is available at Physical Planning Customer Care Desk)
3. Once approved, construct and operate observing maximum hygiene standards as per Public Health Act requirements. KCCA recommends to use one of the above mentioned models.
The Minister of Education and Sports Jessica Alupo launched a fully equipped and connected computer hub at Nakasero Primary School in Kampala.

While speaking at the launching of the hub, Alupo cautioned the teachers to ensure that the computers are programmed in such a way that pupils do not access pornography sites. "This hub should be used specifically for educational purposes and should not in any way become sources of culture and moral degeneration," Alupo said.

She appreciated the fact that with internet access in schools, teachers are less strained as long as they guide students on how to use computers. This actually makes students more open minded and intelligent. Alupo further noted that Government is working to see that each school whether rural or urban has a fully connected computer lab.

The digital Hub is part of the ‘Connecting Classrooms’ project being implemented by the British Council across Sub Saharan Africa. In Uganda, the project will see 14 hubs set up in 10 districts.

In his remarks, Peter Brown, British Council’s Country Director noted that the hubs will have high speed internet connection freely provided for the next three years in partnership with Airtel Uganda.

“This project is intended to create opportunities through which students and teachers can deepen their knowledge ...”
As the city transforms every other day, there is technology that definitely powers the business processes. KCCA has a burst of Management Information Systems that do a lot of data collection, processing and dissemination. For example, while everyone was talking about Boda-Boda politics, the ICT team was busy improving the computer code that would help to manage registration, through various other business processes to facilitate a robust high end information system. We are talking about a good user interface, the processing and storage of captured data. Then manipulation of this data to make sense out of it for top managerial decision making. This data has to be protected from eavesdropping, from getting corrupted, being changed or modified and making it available in both summarization and detail on as-is-needed basis. This happens for every other information system and sometimes more planning and consultation is required depending on the complexity of the system. The silence ICT geeks are always in the ICT kitchen cooking.

While the staff are away from office, information in form of text messages is sent to their phones. While in office, email is used to facilitate many other business processes. We can talk about information systems that handle taxis, property rates, trading licenses and many other sources of revenue. The ICT team is discreetly making two ends meet driving the rest of the KCCA team to achieve higher and greater heights as far as business processes are concerned.

There was a recent project undertaken to consolidate the server hardware resources dubbed the KCCA Private Cloud. Now, for everyone to understand, servers are the huge computers that provide centralized administration of most of information systems. Together, servers form a data center, or a hub which is usually given more attention for its importance in task performance. The ICT team set out to virtualize the hardware and save millions. Virtualization helps you to use one physical server hardware and yet, have many servers, e.g as many as 8 servers in one box. A good high end server might go for over UGX 60million. So if you buy one, and have 8 more virtualized operational servers, you have practically saved 60x7million!!!
The fresh and rejuvenated New Taxi Park was finally opened by President Yoweri Museveni on 8th October, 2013.

The President officially commissioned the park, just a day after opening up a new modern market in Wandegeya, a steel factory in Namanve and breaking ground for construction of Isimba power dam.

“All those who don’t like me will have a very difficult time nowadays, because of a whole pile of new projects I will be launching. This is a season of openings,” he had earlier said in a press briefing.

KCCA’s Executive Director Jennifer Musisi said at the opening function that the park was among the Authority’s first priorities because its dire condition then had earned a lot of ridicule to government.

President Museveni and KCCA’s Jennifer Musisi cut the tape at the opening of the New Taxi Park as Frank Tumwebaze and other officials look on.
The new park project cost UG. Sh.6.3 billion, from KCCA revenue collections.

KCCA’s Executive Director Jennifer Musisi said at the opening that the park was among the Authority’s first priorities because of its dire condition then, had earned a lot of ridicule to government.

She thanked the contractors, Sterling Engineering Company for a job well done and in the record time completion of one year even when the place was in a bad state.

“We faced a lot of resistance in form of court injunctions, allegations that the park had been sold, all aimed at infuriating the public. But we persisted. We came in at night, sealed off the area and got the job started, and now, here we are.”

“We are looking for funds to enable us construct additional floors and this will help us check the issues of parking in Kampala.

President Museveni hailed the Executive Director for proving to all Ugandans that transforming Kampala was possible.

**KCCA has finalized preparation of the Draft Five Year Strategic Plan 2013/14 – 2017/18 together with the Capital Investment Plan.**
Minister of Education and Sports, Hon. Jessica Alupo being welcomed by the KCCA Deputy Director of Education Teopista Birungi while the Headmistress of Nakasero Primary (middle) looks on at the launch of the ICT Hub at Nakasero Primary School.

President Yoweri Museveni flanked by KCCA’s ED Jennifer Musisi and the Wandegeya Market’s Chairman Mutesasira Mawejje inspecting the meat stalls during the opening of Wandegeya market.

The First Lady and Minister for Karamoja, Janet Museveni, with her State Minister, Nekesa addressing the Karamojong community in Katwe-Kinyoro, Makindye Division

A pupil from Namirembe Infant Hill School gets a gift from KCCA’s Protocol Officer, Saison Nuwe (left) for her article thanking Jennifer Musisi for KCCA’s achievements. Looking on are the Deputy Headmistress and a teacher

The newly elected KCCA Councillors representing the professional bodies in a group photo with Jennifer Musisi (third left) and Clerk to the Authority Ruben Kamoga (extreme right) after the swearing in at City Hall.

Inspiration Development Uganda’s CEO Dr. Paul Bamutaze handing over an award to KCCA Executive Director Jennifer Musisi in recognition of her work to transform the city.
Minister for the Presidency and Kampala Frank Tumwebaze flanked by the Director Engineering and Technical Services, Andrew Kitaka building partnerships during the Future Cities Forum in Hamburg Germany.

Hon. Frank Tumwebaze (R) with a team from KCCA at the commissioning of the reconstruction of Jinja road.

Mural Painting: Artists from Impala Studios encouraged the public to pick up a paint brush and add their contribution to the large 4ft mural.

Rubaga Urban Council Division Mayor, Owek Joyce Ssebugwawo, flanked by the Division Town Clerk, Abel Asiimwe (second left) and other technical staff pay a visit to Fresh Dairy.

KCCA Executive Director Jennifer Musisi poses for a group photo with the Enforcement Officers in their new uniform.

The Wandegeya Market stakeholders take a photo with President Museveni and KCCA Executive Director Jennifer Musisi.

KCCA around the Clock

Rubaga Urban Council Division Mayor Ian Clerke with the Division Councilors and Technical staff during their visit to Kigali, Rwanda for a study tour recently.
**KCCA** hosted His Excellency the President of Uganda on 8th November 2013 at Kiswa Health Centre for the Public HIV testing. This is in an effort to increase Male involvement and encourage Ugandans to know their HIV status. A number of political leaders including Members of Parliament, councillors and religious leaders joined in the public HIV testing.

KCCA through the directorate of Public Health and Environment endeavours to contribute to the HIV/AIDS response through collaboration with various partners and has achieved the following:

- Over 180,000 persons have been reached with HIV counselling and testing services through the KCCA clinics.
- Over 30,000 HIV positive individuals are receiving free HIV care and treatment services across the 8 KCCA public facilities.
- All KCCA clinics have implemented the “Option B+” strategy for prevention of mother to child transmission towards an HIV free generation in December 2012. Since then, 3,143 HIV positive women have been enrolled on this programme and the rate of mother to child transmission is now at 5%, the recommended target for elimination.
- Most at risk populations have been reached with HIV/AIDS services. Populations groups reached include boda boda cyclists, truck drivers around Nakawa, fisher folk around the Ggaba area, youth and commercial sex workers.
- Other prevention methods including condom distribution and health promotion messages on ABC strategy have been offered through billboards, mass media, and facility based counselling and community dialogue.
- Voluntary Medical Male Circumcision is offered free of charge together with a male reproductive health package. Kisenyi Health Centre is a centre of excellence for Safe Male Circumcision.

KCCA is committed to contributing towards the global target of elimination of Mother to Child Transmission of HIV (eMTCT).

The Upcoming launch of the elimination of Mother to Child Transmission by the office of the first lady is a very good opportunity to strengthen the existing strategies towards attaining the goals of eMTCT. The efforts to launch this activity across the country, culminating in this Kampala launch have re-energised the struggle towards an improved response.

KCCA together with development partners have planned to implement a number of activities to contribute towards the success of this launch. Some of these have started and these include community mobilisation at parish level across all the divisions in Kampala; HIV counselling and testing at facilities and through outreaches; mass media mobilisation and coordination meetings.

We would like to encourage all people living and working Kampala to test for HIV and participate actively in the upcoming launch towards the elimination of Mother to Child Transmission of HIV.

As a result of the improved services, the uptake of Outpatients in KCCA managed health facilities increased to 20% of the total outpatient load in Kampala.

**Moving to Encourage Public Testing of HIV**

Dr. Sarah Zalwango

H.E. President Yoweri Museveni taking a blood test at Kiswa Health Centre in Bugoloobi as part of Government’s effort to fight the spread of HIV.

KCCA’s ED Jennifer Musisi taking a blood test
The intent is to instil a travel culture to Ugandans starting with the young souls. The pupils and students need to understand that tourism is important to their personal ambition and development. It is a process of self-discovery, as people learn more about themselves than the places they visit when they travel.

More than any other tourism market segment, youth and student tourism can pave way for more responsible tourism, helping to achieve a more equitable distribution of tourism development on a world scale, making it more sustainable and contributing to reducing poverty. Tourism provides the youth with an opportunity to enjoy life as students, visiting places of interest in the city as well as making a difference to the lives of the less privileged city dwellers.

It is against that background that KCCA attended the Nabisunsa Career Guidance Exhibition. At the event KCCA staff shared their experience as professionals and created awareness for tourism in Kampala. Students were excited about careers in tourism and planned to visit places they have always heard about but never been interested to visit. A lot of tourism reading materials, posters of attractions and magazines were excitedly picked by students from the KCCA stall.

The message left to the students was “You haven’t been everywhere, but it should be on your list.”

Although the concept of educational tourism may be regarded as an emerging phenomenon, tourism motivated by the desire to learn is not. KCCA intends to increase tourism understanding through the promotion of travel and tourism to schools.

TOURISM
Is a form of Learning

By Ronald Mubiru

“You haven’t been everywhere, but it should be on your list.”
The First Lady and Karamoja Affairs Minister Janet Museveni recently urged the Karimojong living in the settlements at Katwe–Kinyoro, Makindye Division and Kisenyi in Kampala Central to go back to their home Districts.

Janet Museveni visited the Karamoja community settlement in Katwe-Kinyoro to get acquainted with the living conditions of the people in the area on Friday.

She was accompanied by the State Ministers of Gender Rukia Nakadama and Karamoja Affairs Barbara Oundo, Bokora MPs Terence Achia and Stella Namoe, Permanent Secretary Ministry of Gender Labour and Social Development Pius Bigirimana, KCCA’s Executive Director Jennifer Musisi, Ketty Lomaro the Under Secretary Pacification and Development in the Office of the Prime Minister, Makindye Division Mayor Dr. Ian Clarke and KCCA officials among others.

They toured the Katwe-Kinyoro settlement which is made up of make-shift structures providing shelter to 800 people, 300 of them children. Kisenyi Karimojong settlement has 340 adults and 100 children.

According to the Chairpersons of the Karimojong Communities of Katwe and Kisenyi, in addition to those Karimojong who are lured by their peers or by individuals promising better opportunities, many others come from towns like Jinja, Iganga and Mbale in search of what they refer to as “kyeyo” or greener pastures.

Many of these Karimojong who come to Kampala under the guise of searching for employment live in filthy conditions and thrive on begging on the streets.

According to reports from KCCA, 90% of the estimated 10,000 children living on the streets of Kampala are from Karamoja.
Janet Museveni decried the unhealthy living conditions in the settlements and implored the people to accept to be returned back home and take advantage of the opportunities that Government has put in place to change the quality of life of the Karimojong in their home areas.

She assured the Karimojong that Government would enable them change to a better life back home. She explained to them that they need to work hard, produce food and begin to create wealth other than what they are currently going through in the towns.

She said that the two Ministries of Gender and Karamoja Affairs would work together to quickly establish a place for their resettlement and also speed up the process.

"I would like to see all children go to school and everybody engaged in income generating activities for a better tomorrow because that is what Government wants for all the people", she said.

The State Minister for Gender Rukia Nakadama said her Ministry had resolved to establish and address the pull and push factors of Karimojong migration to towns.

Pius Bigirimana the Gender, Labour and Social Development Permanent Secretary said the resettled Karimojong youth and elderly can benefit from the ongoing youth and elderly programmes, while those in the 18-30 age bracket can benefit from NUSAF 2 project.

The illegal and unhealthy Karimojong settlements in Katwe and Kisenyi will soon be closed by KCCA.
The changing lives of Youths in Kampala City

KCCA in partnership with UN Habitat and Kibo Foundation is conducting a 10-Week training for youths in the city on Leadership and ICT. A total of over 200 youths have been enrolled into the program. The program aims at developing engaged, empowered, skilled and community centered youth in our communities through life skills training, team building sessions, mock interviews, speaker series days, motivational speaking, online self-assessment tests, ICT training, mid-term review and exit interviews.

The training has a big component on instilling values for giving back to communities through community engagement sessions. Each week, the trainees spend one day in the communities undertaking various activities. They have been involved in cleaning of Gaba Market, desilting a drainage channel in Namuwongo and lately, cleaning up of classes, washing clothes and desilting of drainage channels at Kampala School for the Physically Handicapped in Ntinda. As part of the training, youths are equipped with fundraising skills and as such raise resources to implement a community project within the city.

More on youth empowerment in the city, is through the grants given out through CDD and NAAD programmes. Some of these beneficiaries are Kyebando Tusobola Youths. This is a group of youths who are at campus but earn a living through production of Briquettes.

Target development Group of Kawempe through the CDD grant have been able to train over 40 youths in welding and are soon passing them out to start on their businesses. Makerere Youth Development Association too, has been able to flourish in the production of mushrooms through this program. Through such programmes and partnerships, Kampala is sure of empowered and self-employed and motivated youths.
The registration that kicked off on the 9th of September 2013 closed on the 31st of October 2013.

Central division took the lead with a total of 18,937 followed by Lubaga division with a total of 11,166, Kawempe Division taking the 3rd place with 9,690, Makindye division with a total of 8,185 and Nakawa division with a total of 6,415 respectively.

This brings the total number of registered Motorcycles to 54,708 including all those used by individuals for private work or travel, corporate entities and the passenger service boda bodas.

KCCA’s Executive Director Jennifer Musisi said, the major objective of the exercise was to enable KCCA establish the number of motorcycles operating in the City to guide the process of streamlining boda-boda operations.

“The exercise was organised and conducted successfully after a rigorous sensitization drive with all stakeholders which lasted months.

Registration forms were uploaded on the KCCA website and a special email <piki@kcca.go.ug> was created, registration at

Kampala Capital City Authority (KCCA) has registered over 54,708 motorcycles in the Central Business District of Kampala.
different sites across the city and including all division offices, KCCA City Hall and selected sites in each of the urban divisions”. Musisi said.

Musisi explained that following the registration exercise, KCCA in conjunction with the Uganda Police and Uganda Revenue Authority would undertake the cleaning up of the database.

KCCA is now working with the Ministry of Works and Transport to finalise the Cabinet Paper on Boda operations in the City.

Musisi further explained that KCCA will finalise on the gazetting of stages across the city.

She said that the issuing and distribution of reflector jackets and helmets, construction of sheds in selected places, operationalize the new gazetted stages, revenue collection and enforcement of the City Code of conduct would begin in January and end in February 2014.

**KEY BOTTLENECKS:**

Budget cuts and delays in release of Central Government grants. This continues to be a challenge and has affected the implementation of various projects.

*Some of the boda-boda riders clad in the proposed reflector jackets and helmets*
At about 11:45am nine hours after we boarded with a team of Councillors from Makindye Division Urban Council, the Jaguar Bus smoothly manoeuvred its way to Kigali, the Capital of Rwanda.

The City of Kigali a gateway to Rwanda’s geographical heart, the rapidly growing City is not only the national capital, but also the country’s most important business centre and main port of entry. Rwanda is bordered by Uganda, Tanzania, Burundi, and the Democratic Republic of the Congo.

Kinyarwanda, French and English are the national and official languages while the local currency used is called amafaranga in Rwanda.

Kigali is among the safest and friendliest of African Capitals. It is blessed with a moderate high altitude climate that belies its tropical location.

Kampala Capital City Authority and Makindye Division in particular are facing a number of challenges in the implementation of the Authority’s programmes and policies.

Key among these challenges, is the management of solid waste, traffic control especially boda-boda, development control, sustainable construction and maintenance of drainages and urban roads, revenue collection and City Councillors’ role in the city governance, among others.

It is against this background that the decision was made to visit Kigali to bench-mark on some of the practices and policies that can be relevant and useful in our city management and governance. We expect to emulate best practices against which we can draw winning strategies to address our most itching challenges in Makindye Division and Kampala Capital City Authority at large.

We arrived in Kigali at about 11pm in the night and looked for accommodation as we were all tired and sleepy.

Some of us who didn’t know much about Kigali stopped over at a Hotel called Residents Hotel in Kigali town we decided to check in since it was late and it was extremely difficult for us to continue searching.

The Hotel had many issues and if it was here in Uganda, it would not survive the KCCA Public health team.

As dawn broke, boda boda cyclists carried passengers and others having two helmets, dressed in reflector jackets clearly indicating their districts and ridding on the right hand side of the road. Women with kids and wrapped in flowered shawls, hurriedly walked their kids to school.
The delegation started with an interactive study of Gasabo one of the three Districts that make up Kigali City. We were hosted and welcomed by the Gasabo District Management headed by His Worship the Mayor of Gasabo, Mr. Jean Pierre Nizeyimana who briefed us.

Kigali at a Glance is made up of three districts namely Gasabo, Kicukiro and Nyarugenge comprising Sectors (35), Cells (161), and Cells are subdivided into Imidugudu literally villages (1061).

It is presently inhabited by approximately 1 million people. Kigali is 70% rural with a population which is relatively young- the youth make up about 60% and women make slightly more the 50%.

As we moved around the city, we cited the well maintained greenbelts beautification with palm trees, terraced gardens and flowers on slopes and a well-lit city.

We also cited state of the art roundabouts with fountains similar to the one near Watoto church on Bombo road.

The delegation visited SYRAMORWA Transporters which is one of the three umbrella leadership associations for the Boda Boda cyclists, well organised with a training motor garage.

**Kigali has maintained very good road networks with walk-ways for the pedestrians and planted grass at the end of every walkways.**

The team visited the Kigali City Headquarters where we were received by Her Worship the Deputy Mayor, Ms Hope Tumukunde who also took us through the operations of the District Offices which she said is done by the Executive Committee.

Tumukunde also explained to us that the Executive Secretary co-ordinates the technical programmes of the institutions.

The Town Clerk, Solid waste supervisor, and physical planner visited the one stop center for a detailed study of the city management and organization.

The team of councillors visited the Genocide Memorial Centre. This is one of the national memorial sites established to recognize the victims of the 1994 Rwanda genocide.

The last center was the Uganda High Commission in Rwanda where we were received by his excellence Ambassador Richard Kabonero to a treat of drinks.

Kigali has maintained very good road networks with all having walk ways for pedestrians and planted grass at the end of every walkway.

At about 3:45pm the bus picked us from the resident set to head back to Kampala.
Is Kampala the capital city of the Pearl of Africa?

Yes, it is. Can it be compared with Johannesburg, Cairo, Dar es Salaam or Abidjan among thousands of other cities? Interestingly, these cities were founded about the same period as Kampala. Johannesburg in South Africa was founded in 1886; Cairo in Egypt, much older, was founded in AD 969; Dar es Salaam in Tanzania was founded in 1866; Abidjan in Cote d’Ivoire was founded in 1934 and Kampala in Uganda was gazetted a township in 1906, 1949 declared a municipality, founded in 1962 and in 1966 other municipalities which are divisions are added to Kampala.

So what happened to the image of Kampala compared to these cities? Is it all lost now that Kampala’s sister cities have an image to recon with? I say No! All is not lost because Kampala Capital City Authority has embarked the journey to recovery.

We are already taking lessons from other cities to map our way to magnificent beauty and fame to suit the name of “the city of the Pearl of Africa”.

Rebranding

KCCA re-branding as an institution positioning herself as a corporate entity and a service oriented Government agency from one that was known for poor service delivery for a period spanning decades. The Authority now shares with the public about the plans and gets feedback on we can collectively move to move the city to greater heights.

Today, every member of the public who walks into KCCA is sure to be attended to promptly. The institution is building robust systems to serve clients efficiently at the shortest possible time. Our customer care is one that competes favourably with other metropolitan cities.

Beautification

The cities of Johannesburg, Dar es Salaam, Nairobi and Kigali among others are known first for their beauty and cleanliness. The residents are very proud of their cities. This is the attitude we are cultivating among the city dwellers in Kampala. The ongoing landscaping and beautification drive like the road islands of flowers, painted pavements, fountains among others give a sense of pride and belonging.

Litterbins have been provided along several streets in the city and the call has been to residents to use them responsibly.

You can hardly miss the ladies and gentlemen in green reflector jackets sweeping the roads. Manholes have been covered and streets are well-lit.

Economic Activity

The Authority is moving to increase workspaces through building of markets. The markets are receiving modern facelifts and new ones have been constructed.

Health

The Authority is paying attention to health centres in the Divisions These health centres are being refurbished and equipped with drugs, medical equipment, medical staff and ambulances as well. In addition, the hygiene in the city has also greatly improved.

Education

The Kampala Library and Information Centre under the Authority has been equipped the public with resources for adults and children.

Social life

The Authority has added a blend to the social life that was not known to Ugandans, the city festival that brings together people to celebrate diversity.

What Ugandans used to read about and watch on TV has been made a reality by KCCA, a great celebration that Ugandans now look forward to every year.

Standards

KCCA has not only set standards in the city but has also closely monitored them. Buildings not conforming to the set standards have been brought down, activities in wetlands have been stopped, public toilets have been refurbished and kept to standard among other activities.

KCCA is on course and is set to deliver to the surprise and pride of the lovers of Kampala city.
KAMPALA
Is Being Recognized as a Benchmark

After two years and a half of transformation, Kampala City is now on the world map being recognized as a benchmark for other cities. In May 2013, the City received a 17-man delegation led by Councillor Justice Ngalonkulu, Deputy Chief Whip from the City of Johannesburg for a Community Based Planning Study Tour.

The delegates met the Executive Director who shared on “Laying the foundation for City Transformation - Challenges and Solutions”.

They took delightful indulgence in the program designed for their tour. The delegation visited Nakawa Division Kinawataka Women’s Initiative, a Community Driven Development Project in the Division that makes various products including but not limited to straw bags, baskets, mats and wall hangings. The delegates were amazed at the creativity of the group considering the fact that back home, they throw straws away. They further went through a short tutorial on how to make the said products.

The next destination in Nakawa was Tokmaroni Banda BL another group that applies creativity through using beads to make ornamental jewellery such as necklaces, rings, earrings, bracelets and bangles. Similarly they were impressed by the group’s effort and devotion.

In Kawempe Division, the delegation visited two Community Driven Development Projects namely;

Agency for Sustainable Development and Makerere Kwagalana Women’s Group.

Agency for Sustainable Development uses charcoal and dried banana peelings to make briquettes. These save 20% energy as well as keeping the environment clean. The project aims at reducing the use of biomass fuel in homesteads by recycling waste into cooking briquettes where they engaged the groups.

Makerere Kwagalana Women’s Group imparted their skills in tie and dye and craft making upon the delegates. They make apparel and bags that are popular with Tourists.

In Lubaga division the delegates visited Akwaata Empola Women’s Group Natete which indulges in making wine. The highlight of this visit was a disabled member of the group whose devotion, hard work and commitment awed the delegates. They observed the wine making process and also tested the wine. They learnt a great deal of tips on the subject.

Still in Lubaga, the delegates toured Kibuye Fish Group and were impressed over the inventions of Ugandan women. The delegates had hands-on training in the process of making liquid soap.

The group was shown the existing market around Mulago round about where the vendors were resettled while construction of Wandegeya market was being

By Ruben Kamoga
Agency for Sustainable Development uses charcoal and dried banana peelings to make briquettes.

finalized. Members were applauded with what they saw and appreciated the work so far done.

The group had an opportunity to see Usafi market where the street hawkers were resettled on the way to Pan African Park.

The delegates had a chance to visit the memorial grounds (Pan African Park) in commemoration of the South African befallen soldiers who died in Uganda while training during the apartheid era.

The tour was successfully held and in appreciation, the delegates invited the above mentioned groups to the City of Johannesburg Easter Show next year.

The tour was crowned with a sumptuous lunch at Nommo Gallery and dinner at Hotel Africana where the delegates were treated to local Ugandan delicacies that they immensely enjoyed.

The City also received another delegation of 49 Councillors from Kisumu County who had come for an educational tour in August 2013. The areas of interest to learn from were:-

- Regional Government and administrative systems
- Tourism and Cultural heritage
- Environment and National resources management
- Planning and transport management
- Agriculture and food security

The Legislators were met by the Clerk to the Authority and members of Corporate Affairs.

Visitors were taken around City Hall, Chambers and Committee rooms and gardens before converging in the Committee for presentation from Director of Education and Social Services on Tourism, Director of Revenue on collections and Directorate of Engineering on traffic management.

The Delegation was taken around in the newly formed tourist circuit of Kampala and were really impressed on the rich tourism attraction which Kampala City had. The tourist circuit included Kabaka’s lake and Palace, Bulange, Anglican Church Namirembe, Catholic Church Lubaga, Makerere University, Uganda Museum and Tourist Village at National Theater.

PERSONAL FINANCE MANAGEMENT

Personal Finance Management is a topic that most of us have heard of, over and over again. I am certain we would all love to control our money in a way that makes us satisfied. Satisfied in the sense that we are able to control how much we earn and how much we spend on certain things, yet we still have some money on our accounts at the end of the day.

A number of us have attended Personal Finance workshops but nothing has changed. As Peter Drucker said - “Half of the Leaders I have met don’t need to be told what to do, they need to be told what to stop.”

Below are tips on what you need to stop doing immediately if you want to be financially stable.

1. STOP LIVING OVER 51% OF YOUR NET SALARY (So save at least 49% of your net salary)
2. STOP NEGLECTING YOUR EMERGENCY ACCOUNT – YOU MUST HAVE AT LEAST 3 MONTHS CONSOLIDATED PAY ON THIS ACCOUNT ALL THE TIME.
3. STOP LIVING BEYOND YOUR MEANS – cut your coat according to the size of your cloth.
4. STOP MAKING CREDIT A PART OF YOUR LIFE - STOP LIVING IN DEBTS
5. STOP SPENDING TO PLEASE OTHERS – They either don’t care or may feel jealous
6. STOP THE BLAME-MANIA - TAKE RESPONSIBILITY FOR YOUR ACTIONS
7. STOP MOVING WITH AN ATM – EVERYTHING CAN ALWAYS WAIT...
8. STOP SHOPPING WITHOUT A SHOPPING LIST AND BUY IN BULK IF YOU CAN

SAVING TIPS

1. Save what you can afford - the discipline is better than the amount, once you have learnt the discipline, increase the amount.
2. Save for a reason - when you save for nothing in particular, you spend the savings on nothing in particular.
3. Save when it makes financial sense - loan interests might be lower than the increase in costs of land over the period of saving. In such a case, do not save for land, take a loan and buy the land then repay the loan.
4. Close the leaking tap - some people fail to save because many “money taps” are leaking – eliminate them.
5. Manage your life as a business entity.
6. Track expenses, and create a realistic budget.
7. Consolidate your debts, and think of acquiring one debt and paying off the rest.

ACTION PLAN (Just two will do for the moment)

1. Make personal commitment to become financially stable.
2. Stop relying on salary – it will never be enough.

Remember: “The greatest glory of living lies not in ever falling, but in rising every time you fall.” Nelson Mandela
Does awareness about money matters make you more financially secure? Not necessarily, if you don’t apply these concepts to your financial decisions. While access to financial knowledge has improved in the recent past, it hasn’t been reflected by people’s money habits. There are several reasons for this phenomenon but I will deal with the most common one which is the ‘I know it all’ attitude.

We have often heard that too much awareness makes people complacent. This is true for money matters. Some people consider issues like tracking money mundane, irritating and an unwanted distraction from their hectic lives. After all who doesn’t know that they need to keep a budget? What you don’t realize is that if you don’t apply what you know, you are not different from a person who is ignorant about money matters.

The key to tackling this attitude problem is admitting that the gap between financial knowledge and application is widening. You certainly don’t need to look far, your bank statement says it all. Instead of wasting time trying to figure out whether the other party is applying that financial knowledge they are exposed to, you would rather spend time improving your financial situation.

Changing your attitude to reflect an open mind towards good money management is key to improving your financial well-being. For example, many people hate to admit that they cannot effectively plan for their money yet it’s one of the most common principles of personal finance management. Remarkably these household that are manned by people who know it all don’t have a basic plan.

It’s important to realize that if you cannot deal with what is considered most basic regarding managing your finances at the household level, it will be impossible to manage bigger amounts of money because your mindset cannot handle such a challenge. If you are lucky to get such windfall, you will fritter it all.

An open minded person will know that there is always something new to learn even about basic things like budgeting. When it comes to personal finance management, the hardest work is mindset change. Once you have conquered the mind, it will be easy to appreciate and be able to apply all the concepts about money. It’s only then that you will soon realize that there are no ‘turnkey’ solutions to your money challenges or creating wealth.

Another way to handle this issue is to appreciate the need for change in your money habits. Without this, all the knowledge resources and mentorship will not work for you. Instead you only generate arguments and snide remarks towards any money management concept that comes your way. For instance, if you are an impulse buyer who is always struggling with money because of lavish spending; it will be impossible to convince you that you need to budget for your expenses. You will instead claim that such concepts can’t work and don’t apply to your situation. Related to that, if somebody told you to mind and plan your expenditure, you will instead interpret that message to mean that you are being cautioned against spending anything.

On the other hand, a shift in mindset would make you appreciate that if you had a robust plan for your resources, you would be in a position to know how to multiply what you have and generating more. This would in turn give you more choices that would allow the luxury of spending to support your lifestyle without any money worries.

More importantly, you need to do away with the culture of instant gratification. If you don’t, you will be compelled to do whatever it takes including stealing to spend more lavishly on things that do not generate income. This should instead be replaced by delayed gratification.

However, it’s critical to note that changing or adjusting lifestyle may not be instant. The period could be challenging but doable. You need to develop an unwavering trait to stay the course of prudent financial management.

Despite the hard work, the pay off should be worth the effort especially when an increase in net grows allows you to spend and enjoy your lifestyle without struggling to make ends meet.

The writer works with Bank of Uganda
In Uganda, Urban and peri-urban local authorities are faced with a lot of challenges at the level of villages/cells, streets and the wards/parishes. Some of which are insecurity of people’s lives and property, gross environmental mis-management like, indiscriminate human/animal waste disposal, condoning of disorderly and incompatible building constructions. KCCA or any other urban authority cannot be everywhere all the time to solve all the above issues, hence the need for community/neighborhood initiatives to attend to their immediate concerns in time.

In this country, unlike in USA and Europe, we have very many perimeter/curtain walls around most homes providing security to only one home, without caring about neighborhood issues. These walls also existed in the Western World many decades ago, but were pulled down since they had turned into very big community insecurity pockets and were very ugly/unsightly, among other issues, as indeed they are already in Uganda. Just imagine a residential neighborhood taking no action when an urban authority approving/licensing a fish processing factory or maize mill in their midst!!

Whereas the KCC Act 2011 provides for formation and functionality of village and street committees to help handle some of the above challenges, they have not yet been constituted and I also fear that when they are formed, they may not perform well, just like the current LCs since they are more interested in party politics and minting money from the very people they are meant to serve.

Since most KCCA staff do not reside along the streets of Kampala, but mainly stay in the suburbs of the City or the peri-urban villages of the Greater Kampala Metropolitan areas of Wakiso District, Mukono Municipality and Mpigi Town Council, there is need to network with their neighbors/communities to form Neighborhood Welfare Committees/Associations (NWC) to address the challenges earlier mentioned. It will create an identity which leads to pride and social belonging.

The NWC can be formed starting with your closest friends about the need and purpose and then cascade it through awareness and closer relationships among the other neighbors who are concerned people who can spare some valuable time and are dedicated to supporting neighborhood concerns.

The Committees will have to register with the relevant urban authority with a constitution. It should have a mission statement, objectives, strategies and guidelines, bye-laws. In addition it should have an annual/quarterly/monthly work plans and budget, with clear geographical boundaries to be covered, with a clear map and possibly a website or social media web page.

The committee should first hold formal meeting with as many residents as possible. They should ensure that they know each other so as to later on identify strangers/criminals and all sorts of people who break the other environmental/physical planning laws, rules and regulations.

Among the basic issues that you can help your community is to come up with a meeting schedule with crime watch guidelines, security alertness

The members should come up with a standard personal property inventory list, which should be comprehensive with all our property with all necessary details like type/model, serial numbers.

They should also have environment watch guidelines, keeping records of all incidents and or events and maintain crime data sheets.

Know who your neighbors are and be ready to reach out to them, come up with issues of public concern...

The members should have hotlines to call in case of any crime, littering and urinating along the road sides among others.

The neighbors will watch out for any offenders before reporting to police, KCCA, NEMA, NFA or any other law enforcement agency.

The Village committee can also help urban authorities by donating and installing street lights, street signage, partner to contribute fuel other materials to open up or repair roads, sewerage handling, greening efforts, setting up a community/village bank or SACCO, handle emergency issues, waste sorting, recycling, village farmer market days, fairs, landscaping guidelines and give awards to the best performers.

I request you all to care about the various issues outside your homes/cars. Know who your neighbors are and be ready to reach out to them, come up with issues of public concern and jointly solve them before blaming the urban authority or government. In order to Transform Kampala City, we shall need very conscious and pro-active people.

The writer is a SIDA Urban Planning Fellow of BTH, Karlskrona-SWEDEN (2007/2008)

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It was one of the rare Saturdays in Makindye Division when casual workers were privileged to rub shoulders with their superiors in a sports gala held at Nsambya playground. The event was the first of its kind ever in a life time of Makindye Division and our main objective was to build teamwork, responsiveness, enhancing physical fitness as all work without play makes Jack a dull boy. The event that took place on 10th of November 2013 was entirely funded by workers contributions, the Makindye Mayor, and a few well-wishers.

I must echo that the event was very colourful, engaging and enhanced a spirit of togetherness. The winners in the category of netball were the road cleaners from Makindye East while the winners in the category of football were the engineering section (pothole fillers). Both sides bagged trophies and a goat each, while the outstanding performers in the different activities were issued a certificate of participation.

The guest of honour at this event was his Worship the Mayor, Dr. Ian Clarke, however other invited guests included among others Hon MP Makindye East Ssimbwa John, Ag. Deputy Director Dr. James Semuwemba, technical officers from Makindye and other divisions, plus other Councillors (LC3 & LC5).

I hope that this spirit of hosting a sports gala can be held annually, encompassing all the five divisions, in order to build team work, togetherness and morale boost our foot soldiers (Casuals).

The casuals in Makindye total 529 in number engaged in road sweeping, desilting, garbage loading, silt loading, pothole filling, refuse and market scouts. The winners in the category of netball were the road cleaners from Makindye East while the winners in the category of football were the engineering section (pothole fillers). Both sides bagged trophies and a goat each, while the outstanding performers in the different activities were issued a certificate of participation.

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I hope that this spirit of hosting a sports gala can be held annually, encompassing all the five divisions, in order to build team work, togetherness and morale boost our foot soldiers (Casuals).
Kampala Capital City Authority Primary Schools Ball Games Team participated in the National Primary Schools Ball Games competitions which took place in Jinja, from 6th September to 16th Sept 2013, and won two trophies in the second national position for the boys and girls under 12 teams.

This is a precursor to a comprehensive strategy by the Directorate of Education and Social Services to promote sports in schools. As a team we are confident the second shot next year will deliver us to the first position as national champions. Sports is an integral part of the school curriculum and therefore in our bid to offer quality education to the city we shall ensure that every child has an opportunity to participate in a sport and that every talent is identified and developed.
KCCA Aerobics classes kicked off on 17th September 2013, for staff’s fitness and wellness. The program that runs every Tuesday and Thursday at 5.30 to 6.30pm at City Hall has been well attended by staff with over 30 people per session.

The aerobic sessions are one of KCCA’s initiatives to improve staff’s quality of life. The Executive Director, Jennifer Musisi who officially opened the program called upon staff and encouraged them to participate for their benefit and for KCCA as an institution.

Why you should participate in aerobic fitness?
AerobicS fitness involves exercises that are geared at improving heart rate, losing and maintaining weight, burning calories, improving blood flow and enhancing oxygen circulation.

In a number of instances, aerobics fitness has been proven to effectively improve cardiovascular health. It strengthens the heart, reducing the risks of heart ailments and has also been proven to greatly improve the health of blood vessels.

They also improve the body’s flexibility and versatility. Flexibility that can result from aerobic fitness benefits individuals largely because it can reduce the risks of accidents or injuries related to everyday chores such as the lifting of heavy objects. Aerobic fitness also improves strength, speed and stamina.

In addition, these exercises tone and strengthen the body muscles, making individuals more confident of themselves and happier of their physical attributes. Aerobic fitness can improve self-esteem and can boost excellent overall health and wellbeing.

**Take the first step**
Ready to get more active? Great. Just remember to start with small steps. When you’re ready to begin exercising, start slowly. You might walk five minutes in the morning and five minutes in the evening. The next day, add a few minutes to each walking session. Pick up the pace a bit, too. Soon, you could be walking briskly for at least 30 minutes a day — and reaping all the benefits of regular aerobic activity.

Regardless of age, weight or athletic ability, aerobic activity is good for you. As your body adapts to regular aerobic exercise, you’ll get stronger and fitter. Other aerobics include; walking, dancing, swimming, climbing stairs and running. More exercises may be performed with the use of machines or equipment such as treadmills, rowing machines, steppers and many more.

“A man too busy to take care of his health is like a mechanic too busy to take care of his tools.”

**DON’T MISS THE KCCA STAFF FITNESS PROGRAM**
KCCA’s Mission, Vision & Core Values

KCCA Mission Statement:
To Deliver Quality Service to the City

Mission Descriptors:
Delivering: Providing and facilitating the delivery of public services in the city.
Quality: Top of the range service offered to residents and visitors in Kampala Capital City
Service: Public services and innovative thinking that enable our citizens and visitors realize their individual and community goals.
City: Refers to the people, natural resources, physical infrastructure and landscape within the defined territory of Kampala capital city.

KCCA Vision Statement:
To be a Vibrant, Attractive and Sustainable City.

Vision Descriptors:
Sustainable: Efficient use of the environment, guaranteeing inter-generational respect, protection of biodiversity and natural ecosystems.
Vibrant: A Healthy, economic and socially viable city
Attractive: An admirable, green, secure and hospitable city.
City: Refers to the people, natural resources, physical infrastructure and landscape within the defined territory of Kampala capital city.

Core Values
Excellence: We shall deliver a high standard of performance that exceeds clients’ expectations.
Team work: We shall support and respect each other.
Innovativeness: We shall use creative approaches in addressing clients’ needs.
Integrity: We shall be honest, transparent and accountable in the Execution of Our Work.
Client Care: We shall attend to clients’ needs fairly and professionally in a timely manner.

Crossword Puzzle

Created by Bornix Nyine

Answers to the Previous Puzzle
Across
19. ko (2) 5. acrominy (8)
3. ansa (4) 20. eel (3) 7. coxcomb (7)
6. sac (3) 22. ICIS (3) 8. messi (5)
8. MacS (4) 23. paaP (4) 9. coral (5)
10. Lee (3) 24. giga (3) 14. Zapatera (8)
11. ew (3) 25. paci (4) 15. mahjong (7)
12. Ra (2) 13. PO2 (2) 16. biota (5)
14. Zombi (5) 17. abbey (3) 18. ha (2)
15. mahjong (7) 21. eagle (5)
27. Vexing someone (3) 28. Such a big thing (7)
29. Thank you (2) 47. The Highs (3)
41. Because … you (2) 43. See 17 across (4)
51. Inspired with great admiration (4)
54. English Alphabetical letter (2)
56. Secret & Covert investigation (3)
58. Application (3)
59. Found in Taoism (2)

Down
1. spike (5) 2. drill (5)
2. assassins (3) 3. mesi (5)
4. ass (3) 5. acrimony (8)
6. ass (3) 7. coxcomb (7)
8. MacS (4) 9. coral (5)
10. Lee (3) 14. Zapatera (8)
11. ew (3) 15. mahjong (7)
12. Ra (2) 16. biota (5)
13. PO2 (2) 17. apsis (5)
14. Zombi (5) 18. ha (2)
19. ko (2) 20. eel (3) 21. eagle (5)
22. IIS (3) 23. PGP (3)
24. gag (3) 25. pacs (4)
26. artillery (2) 27. Vexing someone (3)
28. Such a big thing (7)
29. Thank you (2) 47. The Highs (3)
41. Because … you (2) 43. See 17 across (4)
51. Inspired with great admiration (4)
54. English Alphabetical letter (2)
56. Secret & Covert investigation (3)
58. Application (3)
59. Found in Taoism (2)
My partner’s support is protecting our baby from HIV

We both tested positive and are both taking ARV treatment

YOU CAN HAVE AN HIV FREE BABY BY:
• Testing for HIV as a couple
• Attending Antenatal Care
• Following the Doctor’s instructions on taking your ARVs everyday
• Delivering at a health facility to avoid mother to child transmission.